Big Country

Gold Edition



Visit HEARTLAND on:

Residential Living



Model 3690 SL

Big Country
BY HEARTLAND

HEARTLAND listens to what customers request and we are excited to offer you the newly redesigned Big Country. Choose Big Country for true RESIDENTIAL STYLING and spacious living areas.









Model 3450 TS

ENTERTAIN family and friends while enjoying your surroundings. Plush furniture, high end electronics and beautiful views through MASSIVE PICTURE WINDOWS will enhance your time.

All models feature large HD LCD TVS and most models offer built-in workstations.



Model 3650 RL







Model 3450 TS



Place for Everything, *Everything in its Place.*

Full-Extension Steel Ball Bearing Drawer Guides allow us to offer you larger, stronger drawers that extend past the cabinet face for access to the entire drawer. Luxurious with a hefty touch of practical. Solid surface countertops, stainless steel double sinks with covers and cabinet space galore make Big Country kitchens aesthetically desirable and the most usable RV kitchens available today.

Model 3690 SL











You Deserve the Very Best

KING BED

Big Country

BY HEARTLAND

Model 3690 SL

Exclusively Engineered & Built for HEARTLAND

- *3½" Memory foam Pillow top construction*
- *5 Year Warranty*
- *12" tall mattress profile*
- *Fits standard sheet sets*
- *No Flip Design*

PILLOW TOP MATTRESS
Pillow Top Country Rest
HEARTLAND ADVANTAGE

Our oversized bedrooms offer a WEALTH OF LIVING AND STORAGE SPACE with mirrored wardrobes, multiple compartment dresser, overhead storage and a three shelf bookcase/nightstand.



Model 3450 TS



Model 3690 SL





Model 3510 RL



Big Country's custom residential Mega-Bath and Mini-Meg bathrooms provide you with EXTRA SPACE for a more FUNCTIONAL bath area while the Detailed Elegance of a GLASS VESSEL sink make you feel like your staying in a five star hotel.

Real Porcelain Stool with Foot Flush provides an easy maintenance, durable finish for years of reliable service and great looks.



Dining, reclining, entertaining, connecting... Do it all in style.

Up to 40" LCD TVs. Stereo AM/FM CD/DVD player with a USB auxiliary input for your MP3 player.

Optional fireplaces generate over 5,000 BTUs of warmth.



Enjoy every moment...









AM/FM CD/DVD/MP3 Player & USB Auxiliary input.

Comfortable Seating, High-end electronics, CONVENIENT work centers centralized switches and unique storage features help you make the most of your RELAXING time away.

Control the stereo from your Bluetooth enabled smart phone, stream music from your smart phone and even place or receive calls through the Wireless Link system.



Big Country is Luxurious and Functional.







Big Country's new open concept design features huge living areas with rich cherry décor often found in high end luxury residences. Big Country lives up to its name being Big in Style, Big in Convenience and Big on Relaxation.

Choose from four elegant decors featuring durable fabrics on the furnishings and window coverings.



BRONZE



BAHAMA BERRY



ESCAPE





Carpet & Beauflor® Flooring

WIRELESS
CONVENIENCE



Exterior Light

Slide Outs

Awning

Landing Gear

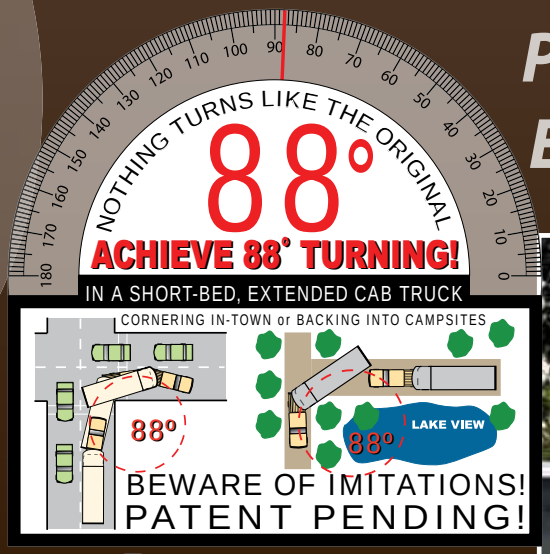
Rear Stabilizer





Remotely Operate the Front Landing Gear, Rear Stabilizer, Awning, Slide Outs and Exterior Lights with the push of a button

Perfect for Short-Bed, Extended-Cab Trucks







DROP FRAME STORAGE
Provides over 143 cubic feet of clean, pass-through storage space!



Universal Docking Center

Each BIG COUNTRY features Heartland's famous UDC. Our fiberglass water resistant compartment that contains all the units hook-ups - including the tank pull handles - have been engineered into one easy-to-access, concealed area. There are even water heater by-pass and winterization valves located here for your convenience.



The standard HITCH COVER provides not only a great, clean look - but improved aerodynamics.



Heartland's optional ToyLok is perfect for quickly and easily securing bikes, grills, furniture and anything else that needs to be secured when you leave your site unattended.

The standard Molded Fiberglass Rear Cap protects and enhances your investment. Now you can have that high-end look at an affordable price.





YOUR LAMINATED WORLD...

LAMINATED FLOOR SYSTEM

BIG COUNTRY's LAMINATED Floor System is one of the STRONGEST FLOORS in the industry! Featuring sturdy 2.5" Aluminum Framing; thick Block Foam Insulation; One-Piece Seamless Decking and a Thermo-Board Luan on the bottom. All of this is Laminated together for Maximum Strength and Insulation R Value - virtually eliminating flex in the floor!



BIG COUNTRY's LAMINATED Floor Construction easily supported over 1,800 lbs. of Water Jugs in one spot - resulting in less than 1/4" of flex!





HEARTLAND's
3" LAMINATED FLOOR

Traditional RV Floor Construction often flexes in the middle of the coach - because that's where the holding tanks are located and there is no steel frame support under the lumber.



ZERO° TESTED!

Heartland 5th wheel Construction has been subjected to rigid testing in the famous DOMETIC™ extreme temperature testing chamber where it passed with flying colors! The chamber is set to 0˚ to test the unit's heating efficiency, followed by being set at 100˚ to test it's cooling efficiency. With our thick 2" laminated walls; enclosed and heated underbelly; and insulated floor - the interior of the Heartland coach remained warm and comfy during the sub-freezing test and nice and cool during the heat test!



For more details, visit our web site:
www.HEARTLANDRVS.com

Big Country
BY HEARTLAND

Strength, Durability & Comfort BEYOND COMPARE!

LAMINATED ROOF SYSTEM Strength, Durability & Comfort BEYOND COMPARE!

SOUND BARRIER



THERMAL EFFICIENT



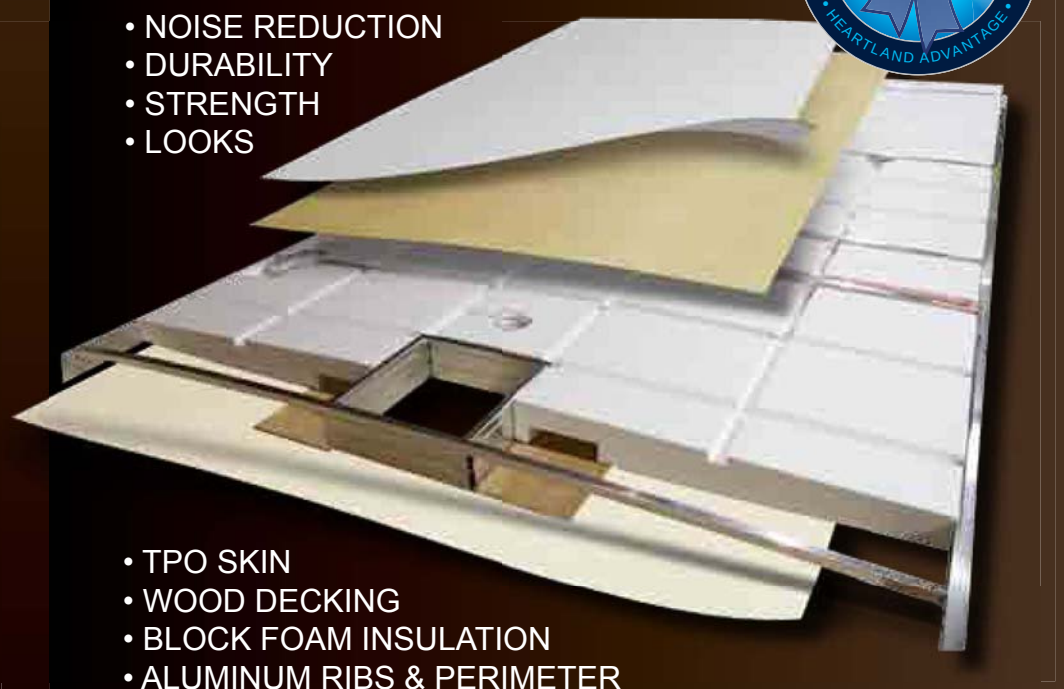
SUPER STRENGTH



The combination of these three systems bring you the Strongest and Lightest construction available while also providing unparalleled noise reduction, thermal insulation and durability. Protecting your investment is important to HEARTLAND. Laminated construction provides that protection in addition to offering peace of mind that you will be spending more time enjoying your family and travels than worrying about repairing your RV.

BEST-IN-CLASS

- INSULATION - R VALUE
- NOISE REDUCTION
- DURABILITY
- STRENGTH
- LOOKS



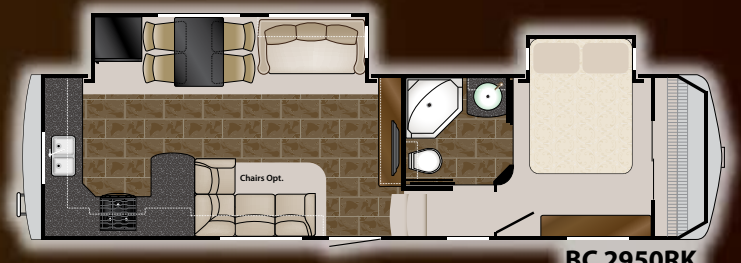
- TPO SKIN
- WOOD DECKING
- BLOCK FOAM INSULATION
- ALUMINUM RIBS & PERIMETER
- DECORATIVE, TEXTURED CEILING VINYL

LAMINATED WALL SYSTEM



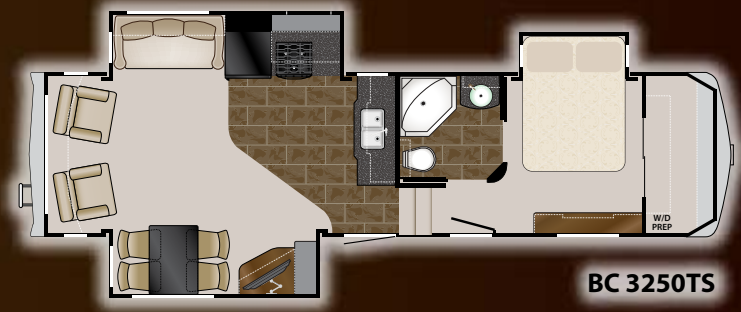
Choose Heartland for Maximum Strength; Maximum Insulation Value; and Minimal Flex!

Dry: 9,980
Hitch: 2,268
Length: 32'-10"
Height: 12' -11"



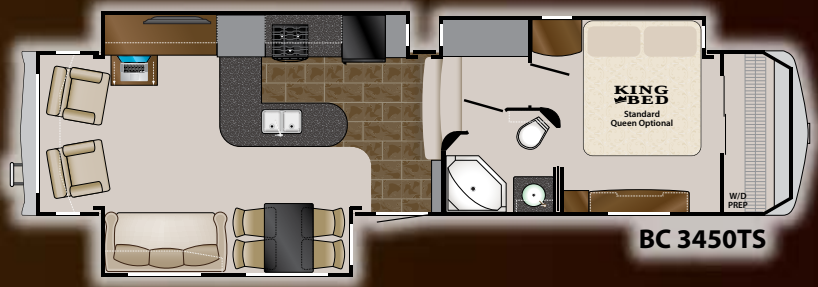
BC 2950RK

Dry: 10,590
Hitch: 1,920
Length: 34'-3"
Height: 12' -11"



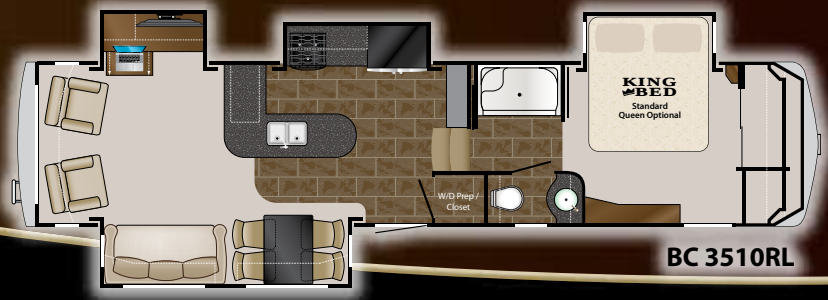
BC 3250TS

Dry: 11,950
Hitch: 2,200
Length: 38' - 4"
Height: 12' -11"



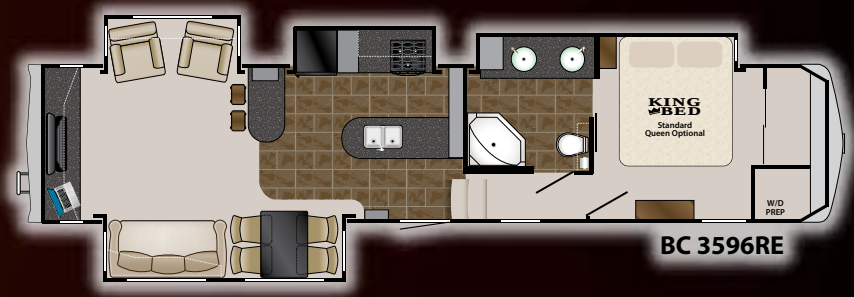
BC 3450TS

Dry: 12,180
Hitch: 2,300
Length: 38' - 1"
Height: 12' -11"



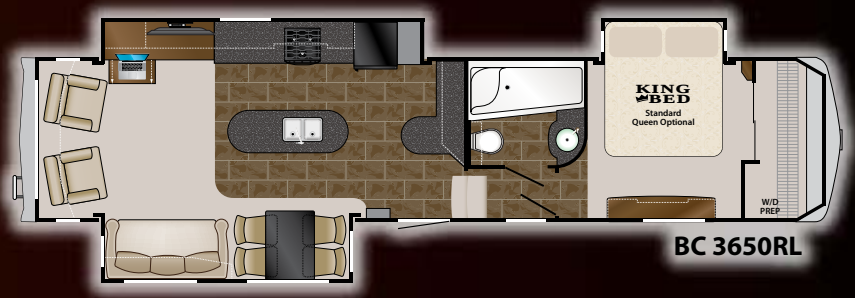
BC 3510RL

Dry: 12,287
Hitch: 2,190
Length: 38'-9"
Height: 12' -11"



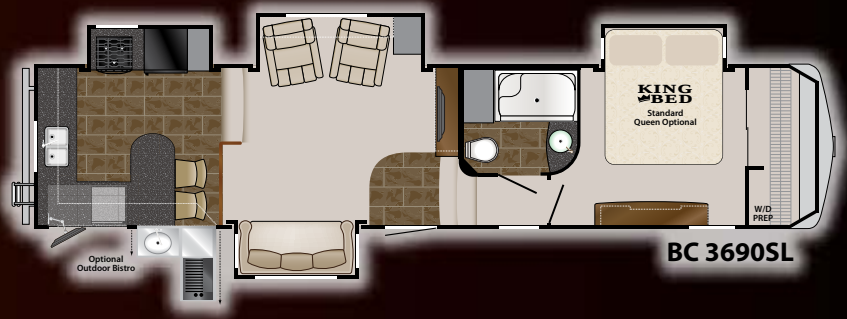
BC 3596RE

Dry: 11,900
Hitch: 2,350
Length: 39'-6"
Height: 12' -11"



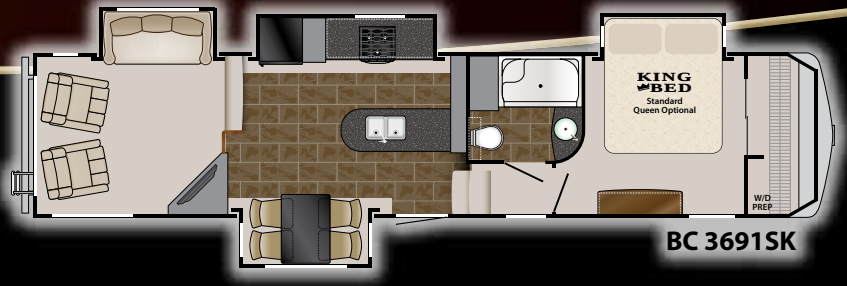
BC 3650RL

Dry: 12,466
Hitch: 1,980
Length: 39'-7"
Height: 12'-11"



BC 3690SL

Dry: 12,712
Hitch: 2,060
Length: 39'-8"
Height: 12'-11"



BC 3691SK

Big Country
BY HEARTLAND

Note: Overall Length defined as tow point
(Ball coupler for travel trailers / King pin for 5th wheel trailers) to rear bumper. It does not include the rear ladder.

WIRELESS REMOTE CONTROL SYSTEM
- Secondary wireless control system on key fob
- Controls slide rooms, electric awning, front and rear jacks, and outside lights

HAND CRAFTED CABINETRY
- All Cabinet Frames are Pre-Drilled, and screwed together - not stapled
- Deluxe Ball-Bearing Drawer Guides
- European Style hidden hinges

UNIVERSAL DOCKING CENTER
- 12V light
- Tank drain pull controls with enclosed gate valves
- Hot / Cold Exterior shower sprayer
- Black Tank Flush
- Water hook up – city and tank fill
- RG-6 coaxial cable hook up
- Dual Satellite Hook Up (Roof OR Tri-Pod)
- Winterization valves and water heater bypass

BIGGEST EXTERIOR STORAGE In Class:
- Over 145 Cubic Feet of Storage!
- Large Insulated Slam Style Access Doors on compartments
- Unobstructed Pass-Through Design
- 110V Outlet &Cable TV Plug
- 12V Trunk Lights

BEDROOM
- Large Walk-In Front Wardrobe
- Two Windows in Slide for Better Air Flow
- Over 6'-4" full profile Bedroom Ceiling Height Throughout
- Reading Lights Over Bed
- Speakers in Bedroom

EXTERIOR FEATURES
- Exterior Speakers
- 12V Sound System
- Molded Security Lights
- Light at Entry Step

LAMINATED FLOOR CONSTRUCTION
- Strong Aluminum Framing
- Block Foam Insulation
- 3/8" Seamless Decking (No squeaks)
- Thermo-Board Luan on the Bottom

LAMINATED ROOF CONSTRUCTION
- 5" Laminated - Block Foam with Aluminum framing
- Fully walkable Roof
- TPO Roof

LAMINATED WALL CONSTRUCTION
- Metallic Gloss Gold Exterior Fiberglass
- Double-Welded Aircraft Quality Aluminum Throughout

FRAME & LANDING GEAR
- Strong 12" I-Beam Frame w/Drop Frame
- (10" I-Beam on 2950RK / 3250TS)
- Hydraulic Front Jacks
- Heavy Duty Rear Stabilizer Jacks

TIRE/AXLES/SUSPENSION
- Heavy-Duty E-Rated 16" Radial Tires
- Dexter EZ Flex Suspension with shocks
- Aluminum rims
- 7,000 lb. Axles
- (6,000 lb.axles on 2950RK / 3250TS)
- 2" x 12¼" Nev-R-Adjust Brakes on each hub
- ABS Fender Skirts

UNDERBELLY
- Seamless Corrugated Underbelly Material
- Heated, enclosed, and insulated underbelly, holding tanks and gate valves

PLUMBING
- Color-Coded Plumb-PLEX™ Water Lines

TANK SIZE & LP GAS SYSTEM
- 75 Gallon Fresh Water system
- 90 Gallon Gray and 45 Gallon black tanks
- (2) 30# LP bottles

POWER
- 65 AMP/12V DC Power Converter with charge wizard
- 50 Amp Detachable Marine Cord
- 110V Exterior Electrical Receptacles

HEATING
- 40,000 BTU Furnace
- (35,000 on 2950RK / 3250TS)
- Heated Stool Room

COOLING
- 15,000 BTU ducted Air Conditioner
- Air Conditioned Stool Room
- Wired and Prepped for 2nd A/C

INSULATION VALUES
- Walls - R9 Insulation
- Roof – R23 Insulation
- Floor - R35 Insulation
- Slide Rooms Floor - R38 Insulation

MAIN SLIDE ROOMS
- 6'-5" Ceiling Height
- Cabinets Above Sofa
- Hydraulic Operating System with manual override
- Triple Sealed w/One-Piece Weather-proof Floor Pan

LIVING ROOM
- Decorative Glass Inserts in Overheads
- 110V Ceiling Fan with Light Kit
- Vacation style wood blinds
- Hard Valences

FOR YOUR PROTECTION & SAFETY
- Smoke Detectors on Ceiling
- Fire Extinguisher by Entry Door
- LP Gas & CO2 Detectors inside Unit
- Exterior Security Flood Lights
- Break Away cable Switch
- Deadbolt Lock on Entrance Door
- 120V GFI Protected Outlets
- Fire Escape Windows
- All Safety Glass Windows
- 12V Hitch Light

KITCHEN
- Room for Large Trash Can
- Residential Sized Cabinets with euro style hidden hinges
- Residential Size under mounted Stainless Steel Sink
- Deep Residential Size Drawers
- Large, Deep Pantry w/Adjustable Shelves plus pull out pantries
- Standard Fantastic Vent with Wall Mounted Thermostat and Rain Sensor

BATH AREA
- 6'-4" Bath/Bed Ceiling Height Throughout
- Large Medicine Cabinet
- Vanity Light Bar and Wall Mirrors

SHOWER
- One-Piece Fiberglass Shower
- Mega-Bath and Mini-Meg Bath (select models)
- Glass Shower Surround
- Adjustable Shower Head/Soap Dish
- Clear Skylight over Shower

COMMODE ROOM
- Power Roof Ventilation
- Porcelain Commode w/Foot Flush
- Storage Shelf
- 110V Outlet for Night Light

OPTIONS

EXTERIOR –
- ToyLoc
- Slide toppers
- Generator preparation
- 5.5KW Onan Generator (prep required)
- Exterior Bistro (3690SL only)

INTERIOR –
- Booth Dinette IPO Free Standing dinette
- Flip ladder/desk chair
- (2950 only) 2 Recliners IPO J-Sofa
- 22" TV in bedroom, with Compartment Mount
- Queen bed option in place of King bed (3450TS, 3510RL, 3595RE, 3650RL, 3690SL)
- Central Vacuum
- Leather chairs in place of standard fabric chairs

APPLIANCES –
- Electric Fireplace (N/A 2950RK)
- Convection microwave upgrade from standard microwave
- 4 door refer with icemaker (N/A 2950RK / 3250TS)
- Splendide stackable OR combo washer and dryer (N/A 2950RK)

HEATING & COOLING –
- 2nd A/C 13,500 BTU low profile and wall thermostat in bedroom
- Dual Pane Windows

BIG COUNTRY GOLD EDITION -

Gold Gloss Sidewalls, Hydraulic Front Jacks, Wireless Remote Control System w/ Key Fob, Upgraded Front and Rear Cap Paint Package, Full Body Graphics, Cherry Interior Cabinets, Cherry Free-Standing Dinette w/ 4 Chairs, Upgraded Window Treatments

BIG COUNTRY PACKAGE -

Aluminum Framed Laminated Floor & Roof, Hydraulic Slide System, Wood Blinds, "Beauflor Flooring", Universal Docking Center, Patent Pending 88 Degree Turning Radius Front Cap, 16" Aluminum Rims, Molded Rear Fiberglass Cap (N/A 3690SL), ABS Hitch Cover, LCD HDTV, Extended Gutter Spouts, Roof Ladder, One Piece Fiberglass Shower w/Skydome, Mega Bath (on select models), Spare Tire and Carrier, ELECTRIC Awning, 20 Gallon Per Hour Gas/ Electric DSI Water Heater, Free Standing Dinette w/4 Chairs, Sofa Air Bed, Courtesy Light Kit, Ceiling Fan w/ Lights, Washer/Dryer Prep (on select models), Fantastic Fan w/Rain Sensor in Kitchen, Outside Speakers, Fold-Away Entry Handle, Black Tank Flush, Porcelain Toilet, E-Z Lube Hubs, Extended Hitch Pin, 22" Oven, EZ Flex suspension, Dexter axles, Shocks, Battery Disconnect, 50 amp electric service with detachable cord, Dual Satellite Prep, TV Antenna w/Booster, 2 Rocker/Recliners (select models), Stainless Steel Kitchen Sink, Electric Rear Stabilizer Jacks

Heartland Recreational Vehicles
1001 All-Pro Drive • Elkhart, IN 46514 • 574-262-5992

Community. Convenience. Close-to-home.

Where you purchase your recreational vehicle is ultimately your decision but Heartland urges you to consider buying at your local dealer. Dealers are part of your community, providing jobs and contributing to your local economy. These dealers are under obligation to provide warranty service for products they sell, but are not legally required to service products purchased from other dealers. At some point, you may need to return to the dealer you buy from - why not stay close to home? After all, home is where your Heartland is!

BENEFITS OF PURCHASING YOUR RV LOCALLY:

- You enjoy valuable relationship building with Dealer Representatives, close to your home, who will explain the features and benefits of the product.
- You receive a full product orientation prior to delivery, which includes hands-on directions for many of the coach's systems and functions. You are also introduced to the Dealership's Service/Parts/Warranty personnel who are at the ready to help you with any issues you may encounter, now and in the future.
- You enjoy customer PRIORITY. Dealerships generally service their purchasing customers first - others may experience long delays and miss opportunities to use their RV. What is it worth for you to have a dealership's full attention and motivation to satisfy you when you need service – in a timely manner?
- Valuable TAX dollars and jobs stay in YOUR community which pays for your roads, schools, police and fire departments.

DON'T UNDERESTIMATE CUSTOMER SERVICE AND PERSONAL CARE!

For Canadian Residents: If you purchase an RV out-of-country, there are additional fees, taxes and inspections that must be met before bringing your product home. Your local Canadian dealers are experts in these provisions.

Your Authorized Heartland Dealer:

www.HEARTLANDRVS.com





Experience: Product Walk-Through Videos • Side By Side Comparisons
Feature Videos • Photo Galleries • Virtual 360° Tours
Detailed Floor Plans • News • Testimonials • Customer Service
Service Locator • Owners Club • More at our Informative Web Site

Big Country
BY HEARTLAND

Residential Living


VENDOR DIRECT 800#

CALL DIRECT FOR DIRECT RESULTS!

TOLL FREE & WARRANTY PHONE NUMBERS:

In an effort to offer the best possible customer service, we are providing you with the warranty phone numbers of our most common vendor partners so you may work directly with them to more quickly handle service issues. Check the brand name on the product to determine the correct vendor.

LIPPERT	1-866-624-7821	SUBURBAN	1-423-775-2131
DEXTER AXLE	1-574-295-7888	SWAN	1-800-228-7926
DOMETIC	1-800-544-4881	B & B	1-574-269-7838
NORCO	1-800-347-2232	FLAIR	1-574-534-2163
SHUR-FLO	1-800-854-3218	SEAT TECH	1-866-524-7821
THETFORD	1-800-543-1219	ONAN	1-800-888-6626
KIB	1-800-250-7051	DIMPLEX	1-800-668-6663
TREDIT TIRE	1-866-443-9907	HAIER	1-877-461-4788
A.S.A.	1-800-888-3135	CAREFREE	1-800-622-3230
PROGRESSIVE	1-269-781-4241	DEKA	1-800-439-6694
CHENG	1-877-294-8997	WHIRLPOOL/ MAYTAG	1-800-545-9086 Prompt 5
ATWOOD	1-866-869-3118	NORCOLD	1-800-543-1219

This list is provided for your benefit, so that you can quickly speak to the product manufacturer directly. If you prefer to work through Heartland's Network of Authorized Dealers and need assistance in locating your nearest dealer or authorized service center, feel free to contact Heartland Customer Service at 877.320.6552

Call Direct, Fast Results!
800# LABEL IN EVERY HEARTLAND

We provide a convenient sticker in each coach listing the warranty phone numbers of our most common vendor partners so that if you choose to, you may work directly with them to more quickly resolve issues or obtain replacement items.



FAST TRACK

HEARTLAND CUSTOMER SERVICE WE'VE GOT YOUR BACK!

Over 40 men and women located in a dedicated facility servicing our customers every day. With a dealer network of over 400 locations across the U.S. and Canada, you're never far from an authorized Heartland dealer.

Product information is as accurate as possible as of the date of publication of this brochure. Due to Heartlands commitment to continuous product improvement - floorplans, materials, components, features, specifications, options, etc. are subject to change without notice or obligation to Heartland Recreational Vehicles.
Product information and specifications apply to coaches beginning with serial number 242531
Tow Vehicle Caution: Owners of Heartland recreational vehicles are solely responsible for the selection and proper use of tow vehicles. All customers should consult with a motor vehicle manufacturer or their dealer concerning the purchase and use of suitable tow vehicles for Heartland products. Heartland disclaims any liability or damages suffered as a result of the selection, operation, use or misuse of a tow vehicle. Heartland's limited warranty does not cover damage to the recreational vehicle or the tow vehicle as a result of the selection of the tow vehicle.
See your nearest Heartland dealer to review a current model. 20,000 Litho 1/12